

**Confidentiality & Nondisclosure Agreement**

Designs our clients share are in confidence. The only individuals who may possibly see your project are those directly associated with the development.

Our clients are celebrities and high-profile personalities. Our interactions with them will be in confidence.

We request that the information and resources we provide for your success is not shared due to the competitive nature of industry.

**Consultation**

We will be happy to answer questions at no cost if they are not included at our site and pertain to the process of placing an order. For a fee we will answer more involved questions about the entire process and provide resources.

**Concepts**

To start the process you convey your ideas through sketches, photos or actual garments. We will give the complete price of project prior to stating with no hidden fees. The only price change that may occur is when client makes changes to the projects that involve more time or requires additional services.

**Pricing**

Payment is due at time project is placed. We may accept part payment on large orders and balance is made upon half completion.

Payments can be made by check, bank wire, money order or credit card and are non-refundable. There is a 3% processing fee on all credit cards. Funds must be clear at time project is delivered.

We are not liable for goods, services, or legal fees which are limited to this jurisdiction. Any dispute will be resolved fairly between parties.

**Services Provided**

We are a pattern service and provide patterns and consultations. We encourage you to ask any questions about the product we make so you understand the process.

**Shipping**

Projects can be picked up or mailed. Patterns of reasonable weight will be mailed priority at no charge. Shipping charges apply for projects not placed. Clients requiring faster delivery will schedule pick up and pay postage.

We are not responsible for damaged or lost mail and items left here. We always ship with delivery confirmation. If a client requires shipping insurance they will cover the additional cost.

**Satisfaction**

It is our goal to provide the best service and quality possible.

Prior to starting patterns we ask questions to help us understand what you would like to achieve. Should small revisions be needed to patterns regarding fit it is included in price. Changes to style or numerous revisions may incur a small charge.

It is important to stress that we are striving to achieve the best possible results and satisfaction.

Signature

Cherie Bixler\_\_ - \_Cherie Bixler\_\_\_\_\_

Client\_\_ - \_\_\_\_\_

Name/address/cell phone to ship your project\_\_\_\_\_

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